warranty



window and door products

limited warranty

WESTERN WINDOW SYSTEMS guarantees and warrants, to the original purchaser, subject to the conditions and restrictions stated below, that each window and door product shall be free of defects in workmanship and material, including the frame finish, for a period of two years from the date of shipment.

If any such failure occurs during the first two years, WESTERN will provide the replacement parts necessary to make the repairs, without charge, FOB nearest WESTERN shipping point. The warranty on the replacement parts will extend only for the balance of the warranty period of the original product.

In no event shall WESTERN pay for the cost of labor or installation for either the original or the replacement parts, or any other incidental costs related thereto.

This shall be WESTERN'S maximum liability under the warranty. WESTERN makes no other warranty or guarantee, either expressed or implied, including implied warranties of merchantability and fitness, except as expressly contained herein with respect to its products. Any further claims due to special, indirect, consequential, or incidental damage are excluded from this warranty. In the event state law precludes exclusion or limitation of implied warranties, the duration of any such implied warranty and the time and manner of presenting any claim thereon shall be the same as that provided in the express warranty stated herein.

This warranty shall be void under the following conditions: If the product is altered, damaged or abused by others; or if the product is not installed in accordance with WESTERN'S recommended installation instructions; or if the unit is subjected to stresses resulting from movement of building or foundations.

Claims under this warranty must be made in writing, accompanied by proof of purchase, as soon as practicable after discovery of the defect and in all events within the applicable warranty period and prior to the beginning of any repair work to: WESTERN WINDOW SYSTEMS, 2200 E. Riverview Dr., Phoenix, Arizona 85034. WESTERN reserves the right to have any product alleged as being defective under this warranty to be inspected by a representative of WESTERN prior to any repair work or replacement of parts. No distributor, dealer or representative of WESTERN has the authority to change or modify this warranty, either orally or in writing, in any respect.

In the event Western determines to deviate from any of the conditions of this limited warranty, it shall not be construed as a waiver of the condition temporarily waived.

This limited warranty is effective for all products manufactured by WESTERN after March 1, 2006 and all previous warranties shall be considered null and void as to such products.